

## Conference Call Features

Premier				
Standard				
Unattended				
Conference Monitoring	Coordinator is available for technical problems	Coordinator periodically monitors the call to ensure quality	Coordinator is on the line throughout the call	ADVANCED
Meeting Manager			✓	
Participant Screening			✓	
Polling			✓	
Q&A			✓	
SubConferencing			✓	
Net Conferencing	X	X	X	
Meeting Manager			✓	SUPPORT
ASAP Calling	✓	✓	✓	
Coordinator Request	X	✓	✓	
Tone In	✓	✓	✓	
Enter & Announce		✓	✓	
Listen Only	✓	✓	✓	
Music While On Hold		✓	✓	
Roll Call		✓	✓	ADMINISTRATIVE
Announce Late Participants		✓	✓	
Secured Call	✓	✓	✓	
Tape Playback		✓	✓	
Customer Reference Codes	✓	✓	✓	
Conference Recording		X	X	
Master List		✓	✓	
Multipoint Fax	X	X	X	
On-line Reservation System	✓	✓	✓	
Instant Replay Plus		X	X	
Participant List		X	X	
Pre-Notification	X	X	X	
Standing Reservation	✓	✓	✓	
Transcription		X	X	
Interpretation/Translation Services			X	
RSVP/Web RSVP	X	X	X	
Instant Meeting	✓			

X Nominal charge for this feature.

✓ Feature is included at no additional charge.

If box is not marked, feature is not available.

**Nominal Charges for Specific Features:**

**Pre-notification:** With 48 hours advance notice a WorldCom Conference coordinator will remind participants of scheduled call. Costs: \$3.21 per participant/US, \$4.49 per participant/Canada, \$6.42 per participant/International.

**Multipoint Fax:** Allows distribution of fax document(s) to multiple locations simultaneously. Costs: \$.34 per page successful outbound delivery domestically. Prices will vary for International Locations. Set-up fee: \$35.66 one time fee. No monthly usage fees, Administrative software: \$250. No additional fees for reporting or list updates.

**Translation Service:** WorldCom's translation service supports 120 languages or dialects through a worldwide translation service. Cost: \$100 per hour.

**Conference Recording:** WorldCom can record conference on a 90 minute cassette or 75 minute CD. Cost: \$19.19 per recording.

**Transcription:** Conferences can be transcribed when written documentation is required. 24-hours notice is required. Cost: \$200 per hour.

**Instant Replay Plus:** Conference can be recorded and replayed via a separate conference call at the convenience of each participant who missed original call. Cost: Set up fee: \$35.66. Toll Free access: \$.34 per min, Toll access: \$.28 per min. No monthly usage fees. Other options available.

**Participant List:** WorldCom can compile a complete list of all participants on a particular call and email/fax the list to the conference leader within 24 hours of the call completion. Three key pieces of information, not including email addresses can be captured. WorldCom does not support capturing email addresses due to the complexity of most addresses. Cost: \$32.03 per list.

**Coordinator Request:** One click access [\*] [0] will summon conference operator during a call for assistance. This feature is included on Standard & Premier. For each occurrence of Coordinator Request on an Unattended call, not related to technical assistance costs: \$3.50 per occurrence.

**NetConferencing:** Allows a conference leader to add a visual presentation to an audioconference by using the Internet.

Cost per hour:

1 – 4 sites	\$139.10
5 - 10 sites	\$192.60
11 – 25 sites	\$449.40
26 – 50 sites	\$834.60
51 – 250 sites	\$1203.75
251 – 500 sites	\$1805.09
501 – 1000 sites	\$2407.50
Operator Hosting:	\$71.34

**Cancellation Fees:** For any scheduled calls NOT cancelled within 30 minutes of the scheduled start time there will be a charge of \$3.50 per scheduled port, not to exceed \$70 per call.